Twenty Seven B&B Kielder

We believe strongly in being upfront and fair in our actions, hence we need to outline explicitly our terms.

Bed & Breakfast Accommodation

Where we provide a room for Bed & Breakfast at any of our sites, including any self catering properties the following terms exist:

A non-returnable deposit equivalent to one night's stay is necessary to secure the booking.

The final balance becomes payable one week prior to arrival, however, we may not demand payment until departure, however, we reserve the right to demand full payment at anytime during your stay.

If you cancel more than 1 week prior to the start of your holiday no further payment is necessary.

If you need to cancel you booking within one week of its start the full balance is payable.

We strongly recommend you assess your need to arrange holiday insurance to cover any potential cancellation.

Holiday Cottage Accommodation.

Where we provide your party with sole use of our Self Catering Holiday Accommodation the following terms exist:

A non-returnable deposit of £100 or 30% of the full rental price, whichever is higher is necessary to secure the booking.

The full balance is payable four weeks prior to the start of your booking. If this is not received we will attempt to contact you to check you wish to continue with the booking

If the initial booking is made for a date less than 4 weeks hence, the full balance is payable to secure the booking.

If you need cancel your booking for any reason you must inform us in writing immediately.

If you cancel more than 4 weeks prior to the start of your holiday no further payment is necessary.

If, however, you cancel within the 4 weeks before your holiday, the balance can only be returned if we can re-let the property for the same period.

We strongly recommend you assess your need to arrange holiday insurance to cover any potential cancellation.

For any accommodation

For the avoidance of doubt:

- If you need to cancel due to a third party cancelling an event or competition locally the above applies, especially if this is due to any prevailing weather conditions.

- A booking commences at 4pm on the date of the booking.

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